

## **Forgotten password assistance for Enroll and Pay**

If you attended training for administrative access which allows departmental staff access to view and / or update specialized information pertinent to your job duties, an administrative account was created for you. If you need help with your password for an administrative account, you must contact Student Information Systems: (785) 864-4298. Passwords will not be sent by email.

Faculty and students sign into Enroll and Pay with their KU online ID. The IT help desk (CSC) can assist with online ID passwords: <https://myidentity.ku.edu/password/change>