

Downloading a grid not working – IE 7 or IE 8

Internet Explorer 7 or Internet Explorer 8

To change the security settings on your Browser to allow the file download--

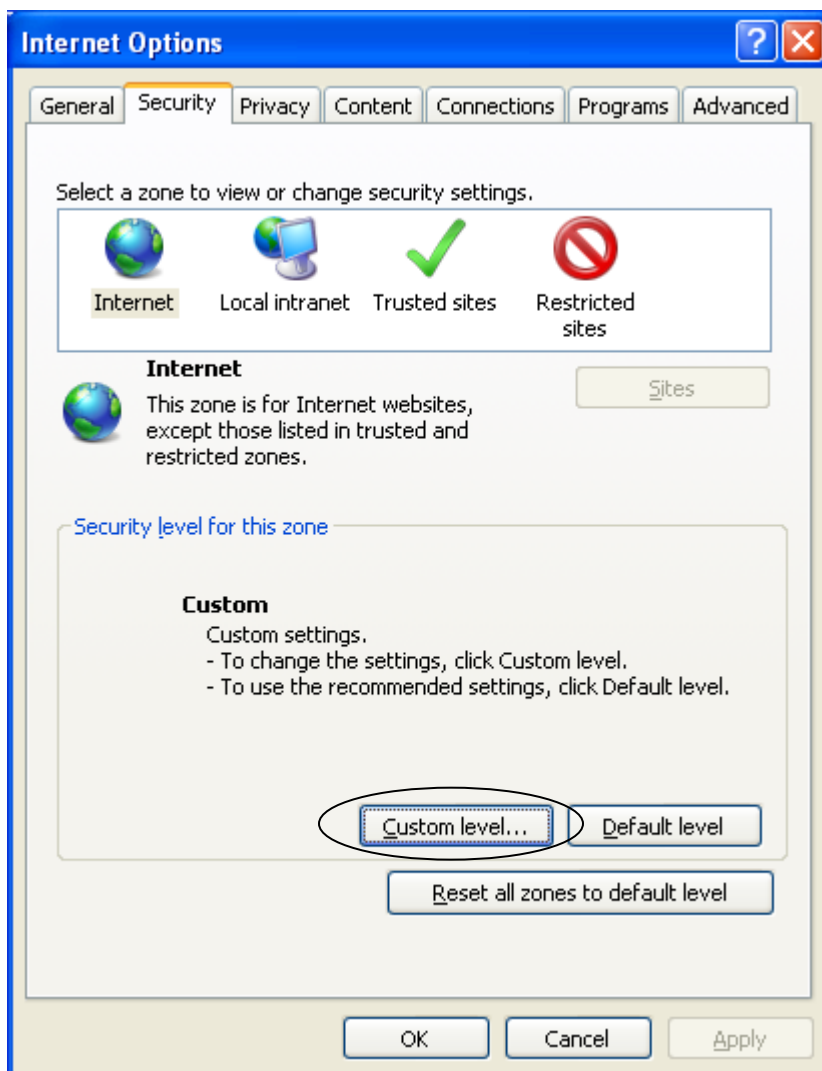
For Internet Explorer--

Go to the Tools menu

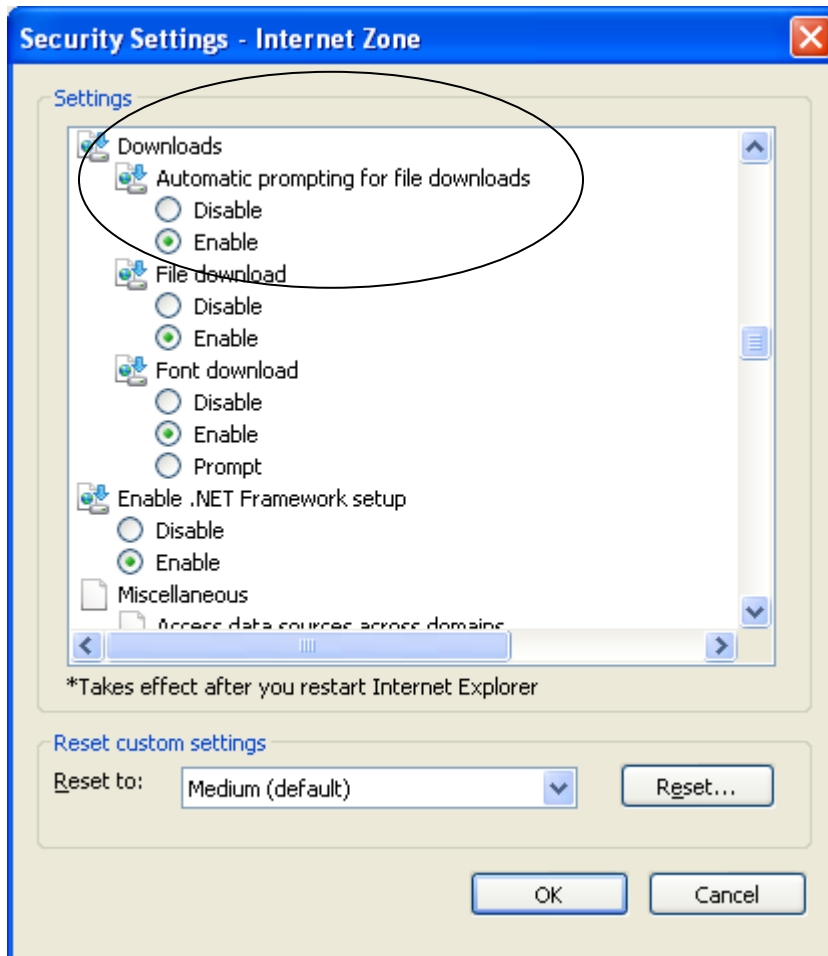
Select Internet Options

Then the tab that says Security


The button towards the bottom that says Custom Level



Scroll down the settings list for a choice called Downloads.
One of the options is Automatic prompting for file downloads.
Click the circle below it to say "Enable" then click OK at the bottom.



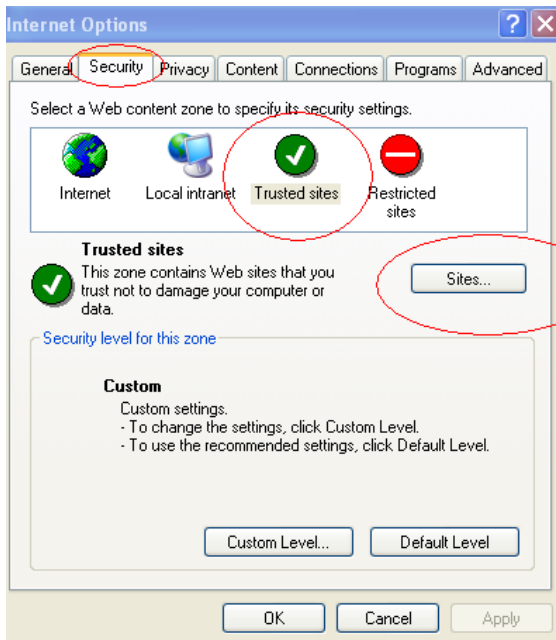
When it asks if you are sure, click Yes then click OK again below Custom Level
Then Apply the changes and a final OK.

When you try to download a grid using the  icon
If nothing happens (the screen flashes but nothing shows up)

Go to Tools → Internet Options



Click on Security Tab → Trusted Sites → Sites



Page to enter trusted site. Add the below listed site for your database, then click on the Add button:

https://sa.ku.edu

