

## Senior Survey 2000 Highlights

### Major Finding

*Student opinion across all areas of the university experience has been strikingly consistent since 1977.*

### Background

The Senior Survey has been conducted six times since 1977, at 4- or 5-year intervals: 1977, 1982, 1987, 1992, 1996, and 2000. The original survey was developed as part of a project undertaken at the six Board of Regents institutions by the Council of Institutional Research Officers. The impetus for the survey was to obtain a baseline measure on the level of student satisfaction with the university experience with a deliberate timetable for reassessment.

### Response Rate

All students who had filed an application for degree by March 2000 were included in the survey. The response rate has ranged over time from a low of 43.2% in 1977 to a high of 52.5% in 1987.

	1977	1982	1987	1992	1996	2000
Total number of completed surveys	1120	1016	1115	1106	958	955
Total number of students who received a survey	2591	2173	2124	2389	2044	2192
<b>Overall Response Rate</b>	<b>43.2%</b>	<b>46.8%</b>	<b>52.5%</b>	<b>46.3%</b>	<b>46.9%</b>	<b>43.6%</b>

### Notable Changes Over Time

#### Academic Experiences

- very unsatisfactory 1C2C3C4C5 very satisfactory
- Ease of obtaining courses to meet general education requirementsBmean satisfaction rose to 3.8Ba return to pre-1990s levels--from a low of 3.3 (1992).

#### Student Services

- 10% use the Student Development Center, and 8% use Services for Students with Disabilities. In 1996, prior to when the Student Assistance Center was reorganized into two separate offices, 24% used these services.

#### Programs, Facilities, and Resources

- very dissatisfied 1C2C3C4C5 very satisfied
- Campus recreational facilities and equipmentBmean satisfaction dropped to 3.0Bthe lowest everBextending the steady decline from a high of 4.3 (1982).
- Campus recreational/intramural programsBmean satisfaction dropped to 3.5Bthe lowest everBfrom relatively stable ratings of 4.1 (1982, 1987, 1992) and 3.9 (1996).

**Programs, Facilities, and Resources (con't)**    very dissatisfied 1C2C3C4C5 very satisfied

- 71% indicated a high level of satisfaction (rating a 4 or a 5) with computer availability **twice as many** as the 35% who were highly satisfied in 1996.
- Computer availability/access on campus **mean satisfaction leaped to 3.9** **a dramatic jump** from 3.1 (1996).

**Residence Halls/Scholarship Halls**    very dissatisfied 1C2C3C4C5 very satisfied

- Food services provided by university residence halls/scholarship halls **mean satisfaction reached 3.2** **the first time** it has exceeded 3.0.
- 44% indicated high levels of satisfaction (rating a 4 or 5) with food services **the first time** the percentage has exceeded 30%.

**Progress Toward Academic Goals**    no progress 1C2C3C4C5 much progress

- 63% indicated **much progress** (rating a 4 or 5) toward an awareness and appreciation of cultural works and events **a gradual increase** from a low of 45% (1977).
- 80% indicated **much progress** (rating a 4 or 5) toward preparation for employment **the highest ever** from a low of 66% (1977).

**Postgraduation Outlook: Job vs. Additional Study**

- 28% had secured a job prior to graduation **the highest ever** from a low of 19% (1992).
- 26% reported still looking for a job during the spring before graduation **the lowest ever** down from a high of 35% (1996).
- 26% were already admitted to a program of advanced study prior to graduation **the highest ever** from a low of 17% (1982, 1996).