

The Heart of True Leadership: Supervisory Training for the Public Workforce

Three-Day Supervisory Training

A supervisor is a leader. It takes sacrifice, commitment, and selflessness to lead effectively. Leaders understand what gives a sense of self-worth to themselves and the people they lead. Leaders use this understanding to create and maintain effective relationships, reduce conflict, transfer knowledge and build more productive teams.

This award-winning training is practical, engaging and relevant for new supervisors and experienced leaders seeking a quick refresher. Class size is limited to ensure adequate discussion and individual attention.

Instructors: Jonathan Morris and/or PMC Faculty.

Come and explore these concepts:

- *Leadership Styles*
- *Transitions and Change*
- *Promoting Customer Service*
- *Coaching & Motivation*
- *Managing Conflict*
- *Performance Management*
- *Documentation*
- *Managing Up*
- *Leading Diverse Teams*
- *Knowledge Management*
- *Delegation*
- *Employment Law for Supervisors*
- *More*

Location: KU Public Management Center
715 SW 10th Street
Topeka, KS 66612

2011 Dates: March 29-31
June 7-9
September 13-15
December 6-8

Times: 8:30 a.m. - 4:30 p.m.
Cost: \$350 per participant

Class size is limited. To register, please fill out registration form and send to KU PMC or fax to (785) 296 – 2580. If you have questions or would like to discuss other course offerings or locations, please call (785) 296-2353 and visit our website at www.kupmc.org.

