

## Senior Survey 2009 Student Services Report University of Kansas

Rate the helpfulness of the services provided by the following offices (5 = Very Helpful -- 1 = Very Unhelpful)	Mean Ratings		Percent of Respondents Rating Item 4 or 5		# of Valid Responses	
	2005	2009	2005	2009	2005	2009
University Overall						
Academic Achievement and Access Center	3.5	3.7	41.1	56.9	192	188
Disability Resources	3.4	3.3	29.5	29.8	173	121
Counseling and Psychological Services	3.5	3.5	51.6	45.3	283	161
Hilltop Child Development Center		3.4		32.1		106
KU Info		4.0		75.0		420
KU Writing Center	3.8	3.8	63.8	68.2	387	308
Legal Services for Students	3.9	3.7	64.0	58.7	317	196
New Student Orientation	3.7	3.6	62.7	63.3	972	603
Office of Admissions and Scholarships	3.6	3.7	58.0	63.3	930	578
Office of Multicultural Affairs	3.5	3.5	38.0	45.2	179	166
Office of Student Financial Aid	3.7	3.6	62.4	60.6	796	485
Office of Study Abroad		3.9		68.2		327
Office of the University Registrar		3.7		65.0		605
Student Involvement and Leadership Center		3.9		66.4		330
University Advising Center	3.2	3.3	43.9	50.4	791	492
University Career Center	3.7	3.8	63.9	68.3	618	435
Career services center in your school	3.3	3.8	39.7	67.9	295	430

Rate your level of satisfaction with the following facilities, services, and programs at KU (5 = Very Satisfied -- 1 = Very Unsatisfied)	Mean Ratings					Percent of Question Respondents Rating Item 4 or 5					# of Valid Question Responses				
	1992	1996	2000	2005	2009	1992	1996	2000	2005	2009	1992	1996	2000	2005	2009
University Overall															
Student Health Services				3.7	3.7				66.6	68.9				1,001	621
Campus recreational facilities and equipment	4.1	3.5	3.0	4.3	4.3	79.7	55.5	37.4	87.8	91.7	857	715	697	933	625
Campus recreational/intramural programs	4.1	3.9	3.5	4.1	4.1	79.1	68.9	54.8	82.2	80.2	512	383	434	635	439
University residence hall/scholarship hall facilities	3.4	3.3	3.4	3.7	3.7	47.7	44.6	50.9	66.7	65.6	692	538	556	762	506
Programs sponsored by university residence hall/scholarship halls	3.3	3.2	3.2	3.6	3.6	41.7	36.4	43.6	54.1	54.8	533	423	420	603	425
Food services provided by university residence halls/scholarship halls	2.6	2.9	3.2	3.6	3.5	22.0	30.0	44.0	64.4	57.8	714	537	579	796	519
The KU Memorial Unions food services (The Underground, Hawk Food Stops, and Pulse)	3.8	3.7	3.6	4.0	4.0	68.1	65.5	59.1	77.8	79.9	939	730	714	925	672
The Student Union Activities (SUA) programs	4.1	4.1	3.9	4.0	4.0	78.5	78.2	71.5	78.2	78.0	814	648	596	777	537
Services offered by KU bookstores (in the KU Unions)	3.8	3.9	3.7	3.8	3.8	66.7	66.9	62.2	72.2	71.1	888	777	749	930	616
Online enrollment system/Enroll and Pay				4.1	4.2				82.0	86.1				1,135	710
Kyou Portal					4.2					84.3					695

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		2005	2009	2005	2009	2005	2009
<b>By School</b>							
<b>Academic Achievement and Access Center</b>	<b>Architecture, Design &amp; Planning</b>	3.5	3.3	36.4	28.6	11	7
	<b>Business</b>	3.4	3.7	48.0	63.0	25	27
	<b>Education</b>	3.9	3.8	63.6	62.5	11	24
	<b>Engineering</b>	3.2	3.1	33.3	22.2	12	9
	<b>Journalism</b>	3.6	3.8	41.7	57.1	12	21
	<b>Liberal Arts &amp; Sciences</b>	3.5	3.7	39.4	59.2	99	98
	<b>Music</b>	4.0		50.0		2	
	<b>Pharmacy</b>	3.5	3.0	38.1	25.0	21	4
	<b>Social Welfare</b>	3.5	4.5	50.0	83.3	2	6
<b>Disability Resources</b>	<b>Architecture, Design &amp; Planning</b>	3.4	3.0	33.3	0.0	9	5
	<b>Business</b>	3.3	3.6	27.8	36.4	18	11
	<b>Education</b>	3.4	3.3	50.0	25.0	10	16
	<b>Engineering</b>	3.5	3.5	36.4	37.5	11	8
	<b>Journalism</b>	3.4	3.4	25.0	27.3	12	11
	<b>Liberal Arts &amp; Sciences</b>	3.3	3.3	26.0	31.7	96	63
	<b>Music</b>	3.0		0.0		1	
	<b>Pharmacy</b>	3.4	3.0	35.3	0.0	17	3
	<b>Social Welfare</b>	3.3	3.8	33.3	40.0	3	5
<b>Counseling and Psychological Services</b>	<b>Architecture, Design &amp; Planning</b>	3.8	3.0	61.1	14.3	18	7
	<b>Business</b>	3.3	3.4	48.1	37.5	27	16
	<b>Education</b>	3.4	3.3	54.5	36.8	11	19
	<b>Engineering</b>	3.6	3.0	41.2	12.5	17	8
	<b>Journalism</b>	3.2	3.8	45.8	52.4	24	21
	<b>Liberal Arts &amp; Sciences</b>	3.6	3.5	53.0	48.1	164	79
	<b>Music</b>	4.0	4.3	75.0	100.0	4	3
	<b>Pharmacy</b>	3.5	3.0	43.5	20.0	23	5
	<b>Social Welfare</b>	3.8	4.6	66.7	88.9	6	9
<b>Hilltop Child Development Center</b>	<b>Architecture, Design &amp; Planning</b>		3.1		14.3		7
	<b>Business</b>		3.2		18.2		11
	<b>Education</b>		3.7		52.9		17
	<b>Engineering</b>		3.0		14.3		7
	<b>Journalism</b>		3.3		22.2		9
	<b>Liberal Arts &amp; Sciences</b>		3.2		22.2		45
	<b>Music</b>		5.0		100.0		1
	<b>Pharmacy</b>		3.0		0.0		2
	<b>Social Welfare</b>		4.4		88.9		9

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		2005	2009	2005	2009	2005	2009
<b>KU Info</b>	<b>Architecture, Design &amp; Planning</b>		3.7		58.8		17
	<b>Business</b>		4.0		79.7		59
	<b>Education</b>		4.2		84.6		39
	<b>Engineering</b>		3.8		63.3		30
	<b>Journalism</b>		4.2		85.0		60
	<b>Liberal Arts &amp; Sciences</b>		3.9		72.0		200
	<b>Music</b>		3.8		75.0		4
	<b>Pharmacy</b>		4.2		91.7		12
	<b>Social Welfare</b>		4.1		78.9		19
<b>KU Writing Center</b>	<b>Architecture, Design &amp; Planning</b>	3.7	3.5	61.9	54.5	21	11
	<b>Business</b>	3.7	3.7	59.1	63.0	44	46
	<b>Education</b>	3.9	4.3	66.7	88.6	18	35
	<b>Engineering</b>	3.7	3.6	50.0	52.6	26	19
	<b>Journalism</b>	4.0	3.8	81.3	68.1	32	47
	<b>Liberal Arts &amp; Sciences</b>	3.9	3.8	66.8	67.4	226	144
	<b>Music</b>	3.5	4.0	25.0	100.0	4	3
	<b>Pharmacy</b>	3.5	3.6	40.9	57.1	22	7
	<b>Social Welfare</b>	4.1	4.1	66.7	75.0	9	12
<b>Legal Services for Students</b>	<b>Architecture, Design &amp; Planning</b>	3.6	3.6	58.3	50.0	24	10
	<b>Business</b>	4.2	3.6	76.7	52.0	30	25
	<b>Education</b>	4.1	3.5	75.0	40.9	16	22
	<b>Engineering</b>	3.9	3.9	64.3	66.7	28	12
	<b>Journalism</b>	4.1	3.6	73.1	61.3	26	31
	<b>Liberal Arts &amp; Sciences</b>	3.9	3.8	63.3	64.1	166	92
	<b>Music</b>	4.7	4.5	100.0	100.0	6	2
	<b>Pharmacy</b>	3.5	3.8	39.3	60.0	28	5
	<b>Social Welfare</b>	4.5	3.9	83.3	62.5	6	8
<b>New Student Orientation</b>	<b>Architecture, Design &amp; Planning</b>	3.7	3.5	64.2	47.8	53	23
	<b>Business</b>	3.6	3.7	62.6	61.4	107	88
	<b>Education</b>	3.7	3.8	58.2	67.9	67	56
	<b>Engineering</b>	3.6	3.6	59.3	61.2	81	49
	<b>Journalism</b>	3.9	3.9	78.8	74.7	80	75
	<b>Liberal Arts &amp; Sciences</b>	3.7	3.5	62.1	61.2	512	289
	<b>Music</b>	3.7	3.1	66.7	55.6	12	9
	<b>Pharmacy</b>	3.5	3.5	53.5	53.3	71	15
	<b>Social Welfare</b>	4.0	3.9	67.9	80.0	28	25

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		2005	2009	2005	2009	2005	2009
<b>Office of Admissions and Scholarships</b>	<b>Architecture, Design &amp; Planning</b>	3.6	3.1	60.4	31.8	48	22
	<b>Business</b>	3.6	3.8	55.6	65.0	99	80
	<b>Education</b>	3.8	3.8	75.0	71.2	60	59
	<b>Engineering</b>	3.5	3.5	46.3	57.4	80	47
	<b>Journalism</b>	3.6	3.9	56.3	70.1	71	67
	<b>Liberal Arts &amp; Sciences</b>	3.6	3.7	60.4	63.4	497	276
	<b>Music</b>	3.9	4.0	71.4	80.0	14	10
	<b>Pharmacy</b>	3.4	3.7	45.3	60.0	75	15
	<b>Social Welfare</b>	3.5	3.8	52.2	68.0	23	25
<b>Office of Multicultural Affairs</b>	<b>Architecture, Design &amp; Planning</b>	3.5	3.3	36.4	28.6	11	7
	<b>Business</b>	3.3	3.5	33.3	47.1	18	17
	<b>Education</b>	3.5	3.7	25.0	50.0	4	22
	<b>Engineering</b>	3.6	3.0	44.4	22.2	9	9
	<b>Journalism</b>	3.7	3.7	50.0	60.0	14	25
	<b>Liberal Arts &amp; Sciences</b>	3.5	3.5	36.6	44.9	101	78
	<b>Music</b>	4.0	4.0	50.0	66.7	2	3
	<b>Pharmacy</b>	3.5	2.8	35.0	16.7	20	6
	<b>Social Welfare</b>	3.7	4.0	66.7	66.7	3	6
<b>Office of Student Financial Aid</b>	<b>Architecture, Design &amp; Planning</b>	3.8	3.5	65.3	50.0	49	18
	<b>Business</b>	3.5	3.6	56.0	61.9	75	63
	<b>Education</b>	3.8	3.6	63.6	55.6	55	54
	<b>Engineering</b>	3.5	3.6	57.1	61.0	63	41
	<b>Journalism</b>	3.7	3.8	64.9	67.2	57	58
	<b>Liberal Arts &amp; Sciences</b>	3.7	3.6	63.4	59.5	415	227
	<b>Music</b>	3.7	4.0	61.5	71.4	13	7
	<b>Pharmacy</b>	3.6	3.9	58.4	68.8	77	16
	<b>Social Welfare</b>	3.9	3.7	72.7	61.9	22	21
<b>Office of Study Abroad</b>	<b>Architecture, Design &amp; Planning</b>		4.0		83.3		18
	<b>Business</b>		3.7		60.0		45
	<b>Education</b>		4.0		66.7		30
	<b>Engineering</b>		3.8		60.0		20
	<b>Journalism</b>		3.8		68.1		47
	<b>Liberal Arts &amp; Sciences</b>		3.9		71.6		169
	<b>Music</b>		3.3		66.7		3
	<b>Pharmacy</b>		3.6		40.0		5
	<b>Social Welfare</b>		4.3		77.8		9

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		2005	2009	2005	2009	2005	2009
<b>Office of the University Registrar</b>	<b>Architecture, Design &amp; Planning</b>		3.6		63.0		27
	<b>Business</b>		3.6		61.3		75
	<b>Education</b>		3.7		69.5		59
	<b>Engineering</b>		3.5		58.8		51
	<b>Journalism</b>		3.8		70.6		68
	<b>Liberal Arts &amp; Sciences</b>		3.7		63.2		302
	<b>Music</b>		4.0		88.9		9
	<b>Pharmacy</b>		3.8		69.2		13
	<b>Social Welfare</b>		3.8		69.2		26
<b>Student Involvement and Leadership Center</b>	<b>Architecture, Design &amp; Planning</b>		3.5		53.8		13
	<b>Business</b>		3.9		62.7		51
	<b>Education</b>		3.9		62.5		32
	<b>Engineering</b>		3.7		52.6		19
	<b>Journalism</b>		4.2		83.3		48
	<b>Liberal Arts &amp; Sciences</b>		3.9		66.9		157
	<b>Music</b>		4.3		100.0		4
	<b>Pharmacy</b>		4.0		71.4		7
	<b>Social Welfare</b>		3.9		56.3		16
<b>University Advising Center</b>	<b>Architecture, Design &amp; Planning</b>	2.9	2.5	27.6	18.2	29	11
	<b>Business</b>	3.1	3.3	44.9	49.3	107	71
	<b>Education</b>	3.5	3.2	53.8	46.2	52	52
	<b>Engineering</b>	3.3	3.4	50.0	27.3	28	11
	<b>Journalism</b>	2.9	3.8	38.5	70.8	78	65
	<b>Liberal Arts &amp; Sciences</b>	3.2	3.3	45.7	49.1	462	271
	<b>Music</b>	3.5	4.3	50.0	75.0	10	4
	<b>Pharmacy</b>	2.8	3.0	28.9	28.6	38	7
	<b>Social Welfare</b>	3.7	3.7	50.0	60.0	20	20
<b>University Career Center</b>	<b>Architecture, Design &amp; Planning</b>	3.1	3.3	29.6	47.4	27	19
	<b>Business</b>	4.0	3.7	80.2	68.1	81	69
	<b>Education</b>	4.0	4.2	66.7	78.4	30	37
	<b>Engineering</b>	3.8	3.6	65.7	56.0	67	25
	<b>Journalism</b>	3.5	3.8	61.7	70.7	60	58
	<b>Liberal Arts &amp; Sciences</b>	3.8	3.8	67.0	70.3	321	222
	<b>Music</b>	4.0	4.6	83.3	100.0	6	5
	<b>Pharmacy</b>	3.1	3.3	26.3	33.3	38	6
	<b>Social Welfare</b>	4.1	4.1	75.0	71.4	12	14

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		2005	2009	2005	2009	2005	2009
Career services center in your school	Architecture, Design & Planning	3.1	3.2	29.4	47.4	17	19
	Business	3.8	4.3	62.5	84.4	48	90
	Education	3.4	4.0	43.5	77.8	23	36
	Engineering	3.4	4.2	37.9	80.4	29	51
	Journalism	3.2	4.2	40.0	83.6	35	73
	Liberal Arts & Sciences	3.2	3.4	32.5	50.0	117	154
	Music	3.0	4.0	0.0	88.9	1	9
	Pharmacy	3.4	2.9	44.1	33.3	34	9
	Social Welfare	4.0	4.0	50.0	60.0	4	10

Rate your level of satisfaction with the following facilities, services, and programs at KU (5 = Very Satisfied -- 1 = Very Unsatisfied)		Mean Ratings					Percent of Question Respondents Rating Item 4 or 5					# of Valid Question Responses				
		1992	1996	2000	2005	2009	1992	1996	2000	2005	2009	1992	1996	2000	2005	2009
<b>By School</b>																
<b>Student Health Services</b>	Architecture, Design & Planning				3.8	3.5			65.5	58.3				58	24	
	Business				3.6	3.8			67.3	71.8				107	85	
	Education				3.8	3.6			70.3	68.8				74	64	
	Engineering				3.6	3.5			68.1	65.1				72	43	
	Journalism				3.2	3.7			51.8	71.6				85	74	
	Liberal Arts & Sciences				3.7	3.7			67.1	68.5				520	308	
	Music				3.8	4.0			76.9	80.0				13	10	
	Pharmacy				3.8	4.2			72.4	88.2				87	17	
	Social Welfare				3.8	3.7			67.9	60.9				28	23	
<b>Campus recreational facilities and equipment</b>	Allied Health	4.3	4.2	4.2			88.2	82.1	94.4			17	28	18		
	Architecture, Design & Planning	4.2	3.8	3.5	4.2	4.1	78.4	61.4	51.6	86.8	81.5	37	44	31	53	27
	Business	4.0	3.1	2.6	4.2	4.2	75.9	43.3	22.7	88.7	87.6	108	67	88	115	89
	Education	4.4	3.4	2.7	4.4	4.5	89.6	51.9	30.4	92.3	98.3	67	52	69	65	60
	Engineering	3.9	3.5	2.7	4.1	4.1	74.6	53.6	23.9	78.5	85.2	71	56	67	79	54
	Journalism	4.2	3.5	2.6	4.4	4.3	84.2	47.5	23.4	93.3	95.0	101	59	64	75	80
	Liberal Arts & Sciences	4.0	3.4	3.0	4.4	4.3	77.1	52.2	41.3	89.2	92.0	397	316	283	480	300
	Music	4.5	4.1	3.1	4.3	4.3	100.0	71.4	50.0	92.3	80.0	10	7	8	13	10
	Nursing	4.3	4.3	3.9			90.6	87.2	66.7			32	47	27		
	Pharmacy	4.1	3.4	3.1	4.0	4.5	80.0	48.4	37.8	75.4	100.0	20	31	37	69	13
		Social Welfare	3.9	3.8	3.1	4.5	4.6	72.7	70.6	40.0	95.0	100.0	11	17	15	20

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		1992	1996	2000	2005	2009	1992	1996	2000	2005	2009	1992	1996	2000	2005	2009	
		<b>Campus recreational/intramural programs</b>		Allied Health	3.9	4.3	4.2			75.0	100.0	88.9			8	12	9
		Architecture, Design & Planning	4.2	3.7	3.6	4.0	4.3	80.0	56.5	50.0	72.7	80.0	20	23	22	33	15
		Business	4.1	3.6	3.3	4.2	4.1	79.7	53.5	51.5	87.6	85.9	64	43	68	89	71
		Education	4.4	4.1	3.7	4.3	4.3	95.2	78.9	56.8	90.2	90.5	42	38	44	51	42
		Engineering	3.7	3.8	3.5	4.0	3.7	61.8	64.9	54.8	78.3	70.2	55	37	42	60	47
		Journalism	4.2	3.8	3.6	4.4	4.1	87.5	67.7	64.1	90.2	76.8	64	31	39	51	56
		Liberal Arts & Sciences	4.1	3.9	3.5	4.1	4.1	77.7	71.3	50.9	81.7	79.3	233	164	169	306	198
		Music	4.3	4.5	3.3	4.1	3.8	100.0	100.0	50.0	87.5	66.7	4	2	4	8	6
		Nursing	4.5	3.8	3.9			80.0	66.7	66.7			10	18	12		
		Pharmacy	4.0	4.1	3.7	4.0	4.0	76.9	70.6	55.0	70.6	80.0	13	17	20	51	10
		Social Welfare	4.0	2.5	3.5	4.6	4.3	50.0	50.0	45.5	100.0	81.8	4	2	11	9	11
<b>University residence hall/scholarship hall facilities</b>		Allied Health	4.1	4.2	3.3			88.9	86.7	45.5			9	15	11		
		Architecture, Design & Planning	3.4	3.2	3.5	3.7	3.4	46.7	36.4	55.2	67.3	52.2	30	33	29	49	23
		Business	3.2	3.0	3.4	3.5	3.6	34.9	31.8	46.7	59.5	63.1	83	44	75	84	65
		Education	3.3	3.7	3.6	4.1	4.0	50.9	68.3	62.0	84.2	76.8	55	41	50	57	56
		Engineering	3.3	3.3	3.5	3.5	3.2	49.0	45.0	59.5	59.6	47.5	49	40	42	57	40
		Journalism	3.4	3.2	3.5	3.8	3.8	50.0	42.9	54.2	66.7	71.0	98	49	59	75	69
		Liberal Arts & Sciences	3.4	3.1	3.4	3.8	3.7	47.0	39.9	47.6	69.5	65.3	330	258	248	407	248
		Music	4.1	3.9	2.0	3.9	4.2	75.0	62.5	0.0	78.6	100.0	12	8	6	14	9
		Nursing	4.0	3.8	3.5			64.3	59.3	57.1			14	27	14		
		Pharmacy	3.2	3.3	3.7	3.4	3.9	35.7	38.9	66.7	40.0	62.5	14	18	15	40	8
		Social Welfare	3.3	3.2	3.1	3.8	3.9	44.4	46.7	35.3	66.7	61.5	9	15	17	15	13
<b>Programs sponsored by university residence hall/scholarship halls</b>		Allied Health	4.1	3.8	3.3			75.0	50.0	62.5			8	12	8		
		Architecture, Design & Planning	3.0	3.0	3.5	3.5	3.8	22.7	20.0	57.9	43.6	61.1	22	30	19	39	18
		Business	3.2	3.0	3.0	3.5	3.4	43.8	32.4	26.0	54.0	46.0	64	34	50	63	50
		Education	3.4	3.6	3.7	3.8	3.9	46.3	58.6	62.5	67.4	65.3	41	29	40	43	49
		Engineering	3.0	3.4	3.2	3.5	3.2	35.0	51.7	37.8	53.2	50.0	40	29	37	47	34
		Journalism	3.3	2.9	3.1	3.6	3.8	41.0	21.1	31.0	56.1	59.3	78	38	42	57	59
		Liberal Arts & Sciences	3.2	3.0	3.2	3.6	3.6	41.4	32.9	41.8	56.4	53.4	249	207	194	321	208
		Music	3.6	3.6	2.0	3.7	3.9	66.7	42.9	33.3	69.2	66.7	12	7	3	13	9
		Nursing	3.1	3.6	3.2			41.7	52.6	57.1			12	19	14		
		Pharmacy	3.0	3.1	3.7	3.1	3.7	33.3	35.7	81.8	21.2	57.1	9	14	11	33	7
		Social Welfare	3.3	3.5	3.7	3.7	4.0	25.0	63.6	70.0	50.0	63.6	8	11	10	10	11

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Rate your level of satisfaction with the following facilities, services, and programs at KU (5 = Very Satisfied -- 1 = Very Unsatisfied)		Mean Ratings					Percent of Question Respondents Rating Item 4 or 5					# of Valid Question Responses					
		1992	1996	2000	2005	2009	1992	1996	2000	2005	2009	1992	1996	2000	2005	2009	
		<b>Food services provided by university residence halls/scholarship halls</b>		3.2	3.5	3.5			27.3	46.7	45.5			11	15	11	
<b>Allied Health</b>		3.0	2.9	3.7	3.4	3.2	32.3	25.7	74.1	50.9	45.8	31	35	27	53	24	
<b>Architecture, Design &amp; Planning</b>		2.5	2.5	2.9	3.5	3.3	20.5	19.6	26.3	64.4	50.8	83	46	76	87	65	
<b>Business</b>		2.6	3.3	3.5	3.8	3.8	20.0	43.6	55.6	75.4	71.4	55	39	54	57	56	
<b>Education</b>		2.7	2.9	3.5	3.5	3.4	23.1	31.1	48.9	62.7	57.5	52	45	47	59	40	
<b>Engineering</b>		2.7	2.8	3.0	3.5	3.8	20.8	29.8	27.9	66.3	66.2	96	47	61	80	71	
<b>Journalism</b>		2.6	2.8	3.2	3.6	3.4	21.1	27.8	42.7	64.8	55.1	346	252	255	423	254	
<b>Liberal Arts &amp; Sciences</b>		3.3	2.9	3.2	3.9	3.4	50.0	33.3	60.0	73.3	66.7	12	9	5	15	9	
<b>Music</b>		2.9	3.3	3.6			16.7	41.4	56.3			18	29	16			
<b>Nursing</b>		2.7	3.3	3.7	3.7	3.9	16.7	35.3	66.7	54.3	55.6	12	17	15	46	9	
<b>Pharmacy</b>		2.4	3.0	3.6	3.8	3.9	11.1	30.8	57.1	75.0	60.0	9	13	21	16	15	
<b>Social Welfare</b>		<b>The KU Memorial Unions food services (The Underground, Hawk Food Stops, and Pulse)</b>		3.8	4.2	4.2			64.3	77.8	83.3			14	18	6	
<b>Allied Health</b>		3.7	3.6	3.9	3.8	3.9	75.0	62.2	67.7	71.7	78.6	36	45	31	53	28	
<b>Architecture, Design &amp; Planning</b>		3.9	3.6	3.6	4.0	4.0	69.1	55.2	55.2	80.4	83.0	110	67	87	97	88	
<b>Business</b>		3.9	4.0	4.0	4.2	4.0	70.5	80.4	73.2	91.7	83.9	78	56	71	60	62	
<b>Education</b>		3.6	3.3	3.2	3.7	3.9	52.1	45.3	41.3	70.4	76.4	71	64	63	71	55	
<b>Engineering</b>		3.9	4.1	3.4	3.9	4.1	68.1	83.1	50.8	79.5	82.9	119	59	65	83	82	
<b>Journalism</b>		3.9	3.7	3.6	4.0	3.9	69.4	64.1	57.1	79.3	76.6	445	337	308	497	334	
<b>Liberal Arts &amp; Sciences</b>		3.7	3.9	3.6	3.9	4.4	54.5	71.4	66.7	83.3	100.0	11	7	9	12	11	
<b>Music</b>		3.8	3.9	3.9			71.0	73.1	76.5			31	26	17			
<b>Nursing</b>		3.8	3.8	3.8	3.7	4.3	71.4	69.7	77.5	58.3	87.5	21	33	40	60	16	
<b>Pharmacy</b>		4.0	4.0	3.8	4.1	4.3	80.0	71.4	64.3	80.0	91.7	20	28	28	30	24	
<b>Social Welfare</b>		<b>The Student Union Activities (SUA) programs</b>		3.9	4.6	4.3			63.6	100.0	91.7			11	17	12	
<b>Allied Health</b>		3.9	4.1	4.0	4.0	4.1	76.3	82.1	76.5	78.3	83.3	38	39	34	46	24	
<b>Architecture, Design &amp; Planning</b>		3.8	4.0	3.8	3.9	3.8	67.0	78.5	63.9	81.7	71.4	88	65	72	82	70	
<b>Business</b>		4.3	4.3	4.0	4.0	4.2	82.8	87.5	74.5	78.8	84.6	64	48	55	52	52	
<b>Education</b>		3.9	3.8	3.8	3.6	3.8	62.1	73.7	67.4	65.0	64.1	66	38	46	60	39	
<b>Engineering</b>		4.3	4.0	3.9	3.9	4.3	88.0	77.2	76.7	79.7	91.7	108	57	60	69	72	
<b>Journalism</b>		4.2	4.1	3.9	4.1	4.0	81.2	78.5	69.0	82.4	74.5	405	316	261	425	271	
<b>Liberal Arts &amp; Sciences</b>		4.1	3.9	4.1	3.9	4.3	88.9	66.7	85.7	71.4	100.0	9	9	7	14	7	
<b>Music</b>		4.1	4.0	3.7			70.6	77.3	58.3			17	22	12			
<b>Nursing</b>		4.2	3.8	4.1	3.6	3.8	85.7	64.0	81.5	51.2	77.8	14	25	27	41	9	
<b>Pharmacy</b>		3.8	4.0	4.2	4.1	4.6	66.7	65.0	84.2	80.0	100.0	12	20	19	20	18	
<b>Social Welfare</b>																	



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		1992	1996	2000	2005	2009	1992	1996	2000	2005	2009	1992	1996	2000	2005	2009
		<b>Services offered by KU bookstores (in the KU Unions)</b>		3.9	4.2	3.9			69.2	79.2	84.6			13	24	13
<b>Allied Health</b>																
<b>Architecture, Design &amp; Planning</b>		3.8	3.7	3.9	3.8	3.8	63.4	60.0	68.3	70.2	65.4	41	45	41	57	26
<b>Business</b>		3.7	3.7	3.6	3.8	3.8	64.6	62.2	58.9	72.1	68.4	99	74	90	104	79
<b>Education</b>		3.9	4.0	4.1	4.0	4.1	72.9	75.9	82.6	78.3	85.0	70	54	69	60	60
<b>Engineering</b>		3.7	3.5	3.4	3.5	3.5	55.7	55.7	43.5	64.0	53.2	70	61	62	75	47
<b>Journalism</b>		3.8	4.0	3.8	3.8	4.0	64.8	72.7	67.2	76.3	78.0	105	66	64	76	82
<b>Liberal Arts &amp; Sciences</b>		3.8	3.9	3.7	3.9	3.8	67.0	65.1	57.8	72.5	69.3	421	335	332	488	303
<b>Music</b>		3.9	4.0	3.4	3.9	3.8	80.0	75.0	50.0	81.8	75.0	10	8	8	11	8
<b>Nursing</b>		3.8	3.9	4.1			69.4	77.6	66.7			36	58	18		
<b>Pharmacy</b>		4.1	3.8	3.9	3.8	4.0	90.5	68.8	75.7	66.7	78.6	21	32	37	69	14
<b>Social Welfare</b>		3.9	3.9	4.0	3.8	3.9	68.4	66.7	73.1	76.0	77.3	19	27	26	25	22
<b>Online enrollment system/Enroll and Pay</b>																
<b>Architecture, Design &amp; Planning</b>					4.0	4.0				77.4	83.3				62	30
<b>Business</b>					4.2	4.1				82.5	78.9				126	95
<b>Education</b>					4.2	4.3				89.2	89.4				74	66
<b>Engineering</b>					3.9	4.0				76.6	83.1				94	59
<b>Journalism</b>					4.0	4.3				76.8	90.5				95	84
<b>Liberal Arts &amp; Sciences</b>					4.2	4.2				81.8	86.8				588	348
<b>Music</b>					4.1	4.1				86.7	81.8				15	11
<b>Pharmacy</b>					4.2	4.2				86.0	88.2				93	17
<b>Social Welfare</b>					4.4	4.3				86.7	89.3				30	28
<b>Kyou Portal</b>																
<b>Architecture, Design &amp; Planning</b>						4.0					86.2					29
<b>Business</b>						4.1					81.1					95
<b>Education</b>						4.2					84.4					64
<b>Engineering</b>						3.9					75.4					57
<b>Journalism</b>						4.3					86.4					81
<b>Liberal Arts &amp; Sciences</b>						4.2					85.3					341
<b>Music</b>						4.1					81.8					11
<b>Pharmacy</b>						4.3					87.5					16
<b>Social Welfare</b>						4.4					89.3					28