

CURRICULUM VITA

Nancy K. Baym
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EDUCATION

- 1994 Ph.D., Speech Communication, University of Illinois at Urbana-Champaign.
1988 A.M., Speech Communication, University of Illinois at Urbana-Champaign.
1986 B.A., Journalism and Mass Communication, University of Wisconsin-Madison.

ACADEMIC APPOINTMENTS

- 2002- Associate Professor, Department of Communication Studies, University of
 Kansas.
1999-2002 Assistant Professor, Department of Communication Studies, University of
 Kansas.
1994-1999 Assistant Professor, Department of Communication, Wayne State University.
1992-1994 Visiting Teaching Associate in Speech Communication, University of Illinois at
 Urbana-Champaign.
1986- 1992 Teaching Assistant in Speech Communication, University of Illinois at Urbana-
 Champaign.

ACADEMIC AFFILIATIONS

- 2008 - Consulting Researcher, Convergence Culture Consortium, Massachusetts Institute
 of Technology

RESEARCH

Books

- Baym, N. K. (under contract). *Personal Connections in a Digital Age*, Polity Press. [anticipated publication April 2010]
- Markham, A. & Baym, N. K. (Eds.) (2009). *Internet Inquiry: Conversations About Method*, Sage, Inc.
- Consalvo, M., Baym, N. K., Hunsinger, J., Jensen, K. B., Logie, J., Murero, M., & Shade, L.R (Eds.). (2004) *Internet Research Annual, Volume I: Selected Papers from the Association of Internet Researchers, 2000-2002*. Peter Lang.
- Baym, N. K. (2000). *Tune In, Log On: Soaps, Fandom, and Online Community*. Sage Publications Inc.
- Selections from this book have been republished as:
- Baym, N. K. (2001). Tune In, Log On. In A. Giddens (Ed.) *Sociology: Introductory Readings*, Second Edition. Polity Press.
- Baym, N. K. (2002). "I Think of Them as Friends": Interpersonal Relationships in the Online Community. In G. Dines & J. M. Humez (Eds.) *Gender, Race, & Class in Media*, Second Edition. Sage Publications.
- Baym, N. K. (2003). "Tune In Tomorrow." In Nightengale, V. & Ross, K. (Eds.) *Critical readings: Media and Audiences*. Maidenhead, UK: Open University Press.

Journal Special Issues

- Baym, N. K., Guest Editor. (2005) ICT Research and disciplinary boundaries: Is "Internet Research" a virtual field, a proto-discipline, or something else? Special issue of *The Information Society*, Vol. 21 (4).
- Baym, N. K., Guest Editor. (2003) The Interpersonal Internet. Special Issue of *The Electronic Journal of Communication/Revue Electronique de Communication*.

Articles and Chapters

- Baym, N. K. (2009). Social Networks 2.0. In C. Ess, M. Consalvo, & R. Burnett (Eds.) *The Handbook of Internet Research*. Blackwell.
- Baym, N. K. (2009). A Call for Grounding in the Face of Blurred Boundaries. *Journal of Computer Mediated Communication* 14, 720–723.
- Baym, N. & Burnett, R. (2009) Amateur experts: International fan labor in Swedish independent music. *International Journal of Cultural Studies*. 12(5): 433–449.
- Baym, N. & Ledbetter, A. (2009) Tunes that Bind? Predicting Friendship Strength in a Music-Based Social Network. *Information, Communication & Society* 12(3), 408-427.

- Baym, N. K. (2009). Toward Understanding the Libratory Effects of Elective Affinities Online. In Blair, K., Gajjala, R., & Tulley, C., *Webbing Cyberfeminist Practice: Communities, Pedagogies, and Social Action*. Hampton Press.
- Baym, N. K. (2009). What Constitutes Quality in Qualitative Internet Research? In Markham, A. & Baym, N. (Eds.) *Internet Inquiry: Conversations About Method*, Sage, Inc.
- Baym, N. K. & Markham, A. (2009). Introduction. In Markham, A. & Baym, N. (Eds.) *Internet Inquiry: Conversations About Method*, Sage, Inc.
- Baym, N. K., Kunkel, A., Zhang, Y.B., Lin, M. & Ledbetter, A. (2007). Relational Quality and Media Use in Interpersonal Relationships. *New Media and Society*.
- Baym, N. K. (2007). The New Shape of Online Community: The Example of Swedish Independent Music Fandom. *First Monday*, Vol. 12 (8), http://firstmonday.org/issues/issue12_8/baym/index.html □.□
- Baym, N. K. (2006). Finding the Quality in Qualitative Internet Research. In D. Silver & A. Massonari (Eds.) *Critical Cyberculture Studies*. New York University Press.
- Baym, N. K. (2006). Interpersonal Life Online. In S. Livingstone and L. Lievrouw (Eds.) *The Handbook of New Media, Student Edition*. London, Sage Ltd. Revised and updated version of 2002 chapter in *The Handbook of New Media*. London: Sage Ltd
- Translated into Italian: Baym, N.K., New media, comunicazione e cultura: Vissuti interpersonali on-line, in Lievrouw, L.A & Livingstone, S. (Eds.), It. transl. Boccia Artieri, G., Paccagnella, L., Pasquali, F. (Eds.) *Capire i New Media*, HOEPLI, 2007.
- Baym, N. K. (2005) Internet Research as is Isn't, Is, Could Be, and Should Be. In ICT Research and disciplinary boundaries: Is "Internet Research" a virtual field, a proto-discipline, or something else? Special issue of *The Information Society*, Vol. 21 (4).
- Baym, N. K. (2005). Online Communication in Close Relationships: Revealing what Surveys Obscure. In M. Consalvo & M. Allen (Eds.) *AoIR Internet Research Annual, Volume 2*. Peter Lang.
- Postmes, T. & Baym, N. K. (2005) Intergroup Communication and the Internet. In Harwood, J. & Giles, H. (Eds.) *Intergroup Communication: Multiple Perspectives*. Peter Lang.
- Baym, N. K. (2005) Language in Computer-Mediated Communication. In Brown, K. (Ed.). *The Encyclopedia of Language and Linguistics*, Second Edition. Elsevier.
- Baym, N.K., Zhang, Y.B., & Lin, M. (2004) Social Interactions across Media: Interpersonal Communication on the Internet, Face-to-Face, and the Telephone. *New Media & Society*.
- Baym, N. K. (2003). Communication Practices in the Online Community. In Levinson, D. & Christensen, K. (Eds.) *Encyclopedia of Community*. Sage Publications.
- Baym, N. K. (2002). Situating Online Community in Offline Life. *Rassegna Italiana di Sociologia*. [in Italian]

- Baym, N. K. (2002). Interpersonal Life Online. In S. Livingstone and L. Lievrouw (Eds.) *The Handbook of New Media*. London: Sage Ltd.
- Baym, N. K. (2000). Von Großstadtdschungel Zum Heimatsdorf. In U. Thiedeke (Ed.) *Virtuelle Gruppen. Caraktersitika und Problemdimensionen*. Opladen/Wiesbaden. Westdeutcher Verlag.
- Baym, N. K. (1998). The Emergence of On-line Community. In S. G. Jones (Ed.) *Cybersociety 2.0: Revisiting Computer-Mediated Communication and Community*, pp. 35-68. Thousand Oaks, CA: Sage.
- Baym, N. K. (1998). The Talk of Fandom: The Importance of the Social Practices of Soap Opera Fans in a Computer-Mediated Discussion Group. In C. Harris & A. Alexander (Eds.) *Theorizing Fandom: Fans, Subcultures, and Identity*, pp. 111-130. Cresskill, NJ: Hampton Press Inc.
- Baym, N. K. (1996). Agreement and Disagreement in a Computer-Mediated Group. *Research on Language and Social Interaction*, Vol. 29, 315-346.
- Baym, N. K. (1995). The Performance of Humor in Computer-Mediated Communication. *Journal of Computer-Mediated Communication*. [On-line] Vol. 1(2), <http://www.ascusc.org/jcmc/vol1/issue2/baym.html>
Translated into Croatian and republished as:
Baym, N. K. (2004) Izvedbe humora u racunalno posredovanoj kounikaciji. In Institut Za Etnologiju I Folkloristiki, *Emografije Interneta*. Zagreb.
- Baym, N. K. (1995). From Practice to Culture on Usenet. In S. L. Star (Ed.) *The Cultures of Computing*. (pp. 29-52). London: Basil Blackwell.
- Baym, N. K. (1995). The Emergence of Community in Computer-Mediated Communication. In S. G. Jones (Ed.) *Cybersociety: Computer-Mediated Communication and Community*. (pp. 138-163). Newbury Park, CA: Sage.
- Baym, N. K. (1993). Interpreting Soap Operas and Creating Community: Inside a Computer-Mediated Fan Culture. *Journal of Folklore Research* , Vol. 30, (2/3), 143-177.
Abridged and republished as:
Baym, N. K. (1997). Interpreting Soap Operas and Creating Community: Inside an Electronic Fan Group. In S. Kiesler (Ed.) *Culture of the Internet*. (pp. 103-120) Mahwah, NJ: Lawrence Erlbaum Associates

Book Reviews

- Baym, N. K. (2003). Review of Wellman and Haythornthwaite *The Internet in Everyday Life*. In *New Media & Society*.
- Baym, N. K. (1999). Review of Gurak *Persuasion and Privacy in Cyberspace*. In *The Information Society*. 15 (3).
- Baym, N. K. (1998). Review of Shields (Ed.) *Cultures of Internet*. *The Information Society* 14(2).

Baym, N. K. (1998). Review of Ellis and Bochner (Eds.) *Composing Ethnography*. In *The Quarterly Journal of Speech*.

Baym, N. K. (1997). Identity, Body and Community in On-line Life. Review Essay in the *Journal of Communication* 47(4), pp. 142-148.

Blog

Online Fandom, <http://www.onlinefandom.com>. Exploring how the internet is changing the relationships amongs fans, artists, and industries. 2006-Present.

Conference Presentations

Baym, N. & Burnett, R. *Amateur Experts: International fan labor in Swedish independent music*. Paper presented at Internet Research, Copenhagen, October, 2008.

Baym, N. & Ledbetter, A.. *Tunes that Bind? Predicting Friendship Strength in a Music-Based Social Network*. Paper presented at Internet Research, Copenhagen, October, 2008.

Baym, N. & Burnett, R. *Constructing an International Collaborative Music Network: Swedish Indie Fans and the Internet*. International Communication Association, Montréal, May, 2008.

Baym, N, K. Invited participant on the panel *Conversations with leading scholars: The past, present and future research of human communication and technology*. National Communication Association, Chicago, 2007.

Baym, N, K. *Social Network Sites: Perspectives and Challenges*. Chair of roundtable, Association of Internet Researchers, Vancouver, 2007.

Baym, N, K. *Challenges in the Qualitative Study of Online Community*. Cornell/Microsoft Research International Symposium on Online Communities. Ithaca, 2007.

Baym, N, K. *The Internet in Advice Columns, 1993-2004*. Association of Internet Researchers, Brisbane, September 2006.

Baym, N, K., Kunkel, A., Zhang, Y., Chen, M., & Ledbetter, A. *Internet Use and Relational Quality*. National Communication Association, Boston, 2005. (Top Three Paper, Human Technology and Communication Division)

Baym, N, K. *Internet Research as It Is, Isn't, Could Be, and Should Be*. Association of Internet Researchers, Chicago, October 2005.

Baym, N, K. *The Interpersonal Internet in New Yorker Cartoons, 1984-2004*. Association of Internet Researchers, Chicago, October 2005.

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- Baym, N. K. *Qualitative Internet Research*. Workshop leader. Association of Internet Researchers, Sussex, UK, September 2004.
- Baym, N. K. (2003) *Observing and Participating in Online Groups*. Ethnography and Computer-Mediated Communication PreConference, National Communication Association, Miami, FL.
- Baym, N. K. (2003). *Qualitative Internet Research Roundtable*. Association of Internet Researchers, Toronto, 2003.
- Baym, N. K. (2003). *Stories of online social life: Revealing what surveys obscure*. Association of Internet Researchers, Toronto, 2003.
- Baym, N. K., Zhang, Y. B., Lin, M. (2002). *The internet in college social life*. Presented at the Association of Internet Researchers, Maastricht, NL, October 2002.
- Baym, N. K. (2001), *Interfaces Between Communication and Internet Research*. Presented at National Communication Association, Atlanta, GA, October 31, 2001.
- Baym, N. K., Zhang, Y. B., Lin, M. C. (2001). *Media Use in Everyday Relationships: An exploratory study*. Presented at Internet Research 2.0: INTERconnections, Association of Internet Researchers, Minneapolis, MN, October, 2001.
- Baym, N. K., Zhang, Y. B., Lin, M. C. (2001). *Is the Internet Really Any Different? Social Interactions across Media*. International Communication Association, Washington D.C., May 25, 2001
- Baym, N. K. (2000). *Changes in an Online Group over Time*. Electronic Groups, Nags Head Conference, Palm Beach, FL.
- Baym, N. K. (2000). *Qualitative Research Methods for Studying Electronic Groups*. Electronic Groups, Nags Head Conference, Palm Beach, FL.
- Baym, N. K. (1999) *Perils, Pitfalls, and Possibilities in the Qualitative Study of On-Line Interaction*. Preconference on Virtual Scholarship, International Communication Association, San Francisco.
- Baym, N. K. (1998). *Easy Data, Hard Choices: Manageable Studies of Online Interaction*. National Communication Association, New York.
- Baym, N. K. (1997). *Social Issues in Computer-Mediated Communication*. National Communication Association, Chicago.
- Baym, N. K. (1997) *The Relational Functions of Storytelling in Usenet Groups*. International Communication Association, Montreal.
- Baym, N. K. (1996). *Communicative Competence in Computer-Mediated Discourse Communities*. American Association of Applied Linguistics, Chicago.

- Baym, N. K. (1995) *Establishing Identity in USENET Newsgroups*, Speech Communication Association, San Antonio, TX.
- Baym, N. K. (1995) *Soap Opera Interpretation, Criticism and the Creation of Social Bonds in a Computer-Mediated Fan Community*, Speech Communication Association, San Antonio, TX.
- Baym, N. K. (1995) *Teaching Computer-Mediated Communication*. Segment of the Short Course *Beyond E-Mail*. Speech Communication Association, San Antonio, TX, 1995.
- Baym, N. K. (1995) *Agreements and Disagreements in a Computer-Mediated Group*, International Communication Association, Albuquerque, New Mexico.
- Baym, N. K. (1995) *Humorous Performance in a Computer-Mediated Group*, Georgetown Linguistic Symposium, Developments in Discourse Analysis, Washington, D.C.
- Baym, N. K. (1993) *Computer Networks as Sites for New Communities*. Speech Communication Association, Miami Beach, Florida.
- Baym, N. K. (1992) *Computer-Mediated Soap Talk: Communication, Community and Entertainment on the Net*. Speech Communication Association, Chicago.
- Baym, N. K. (1992) *How Emotions are Related through Narrative: Working Class Women's Stories of Personal Experience*. Speech Communication Association, Chicago.
- Baym, N. K. (1992) *Creating Computer-Mediated Community: Talking about the Soaps and More on Usenet*. American Folklore Society, Jacksonville, Florida.
- Baym, N. K. (1989) *Talking to Myself With You: An Exploration of Problem Talk*. Speech Communication Association, San Francisco, California.

Invited Lectures in Academia

- Two Lectures and a Methods Workshop, Oxford Internet Institute Summer Doctoral Program, Brisbane, Australia, July 2009.
- Tunes that Bind?*, Social Media Ph.D. seminar, Kalundborg, Denmark, June 2009.
- Combining Quantitative and Qualitative Methods in Social Media Research*. Aarhus University, Denmark, June 2009.
- Combining Quantitative and Qualitative Methods in Social Media Research*. Aalborg University, Denmark, June, 2009.
- Tunes that Bind? Predicting Friendship Strength in a Music-Based Social Network*. University of Illinois at Urbana Champaign, February 2009.
- Speaking of the Internet*. University of Copenhagen, Denmark, May, 2008.

Understanding the networked audience. Princeton University, November, 2007.

Speaking of the Internet. University of Illinois at Urbana-Champaign, April 2007.

Speaking of the Internet. University of Washington, Seattle, April 2006.

The Interpersonal Internet in New Yorker Cartoons, 1984-2004. Psychology Department
Proseminar, University of Kansas. September 2005

The Interpersonal Internet in New Yorker Cartoons, 1984-2004, Information Technology Interest
Group, University of Kansas. March, 2005

Internet Use in Personal Relationships. University of Copenhagen, Denmark. May 2004.

Methodological Considerations in Internet Research. IT University of Copenhagen, Denmark.
May 2004.

Internet Research as an Emergent Field. Roskilde University, Denmark, May 2004.

Finding the Quality in Qualitative Internet Research. Cyberculture Studies Conference
sponsored by the Ford Foundation, University of Washington, May 2003.

The Internet in Social Life, Presentation to the Internet Studies Center, University of Minnesota,
April 14, 2003

Considering Communication in the Online Classroom. Big 12/Great Plains Consortium
conference, Lawrence, KS. June 8, 2001.

Online Social Life. Presentation for University of Illinois-Chicago "Coffee Break" series.
November 4, 1999.

Student-Authored Web Pages and Mailing Lists, Presentation for Wayne State University's
Office for Teaching and Learning's "Technology in Learning" series, February 18, 1999.

Everything You Wanted to Know About the Internet but Were Afraid to Ask. Lecture for the
Elderhostel Adult Learning Institute, Oakland Community College, October 20, 1998.

Infiltrating the Net: Approaches to On-line Social Life. Colloquium for Department of
Communication, University of Illinois-Chicago, October 17, 1997.

Invited Lectures in Industry

Making the Most of Online Fandom. MIDEMNet [Europe's largest annual digital music industry
meeting]. Cannes, France, January 2009.

Global Media Deals. Futures of Entertainment 3 [hybrid media studies/media professional
conference organized by MIT's Convergence Culture Consortium], Cambridge, MA,
November 2008.

The Internet and Privacy. Mesh [Canadian Web Business Conference]. Toronto, May, 2008.

Online Fandom and Community. Keynote address, by:Larm Music Conference and Festival [Norway's biggest annual music industry meeting], Oslo, Norway, February, 2008.

I heard it on the network: Recent Transformations in Online Music Fandom. Microsoft Research, Redmond, WA, October 2007.

Speaking of the Internet. Microsoft Research, Redmond, WA, April 2006.

Regional Talks

Social Networking for Business. ITKC (Information Technology Kansas City), November 2006.

Is the Internet Good or Bad for Social Life? Hays Public Library. Hays KS, January 2005.

Research Awards, Grants, and Honors

Unrestricted Research Grant for the study of online music fandom, Microsoft Research, 2006.

General Research Fund Grant, College of Liberal Arts and Sciences, University of Kansas, 2005.

Top Three Paper Award, Human Communication and Technology Division, National Communication Association, 2005.

General Research Fund Grant, College of Liberal Arts and Sciences, University of Kansas, 2002.

Excellence in Research Award, given by the College of Fine, Performing and Communication Arts, Wayne State University, 1995

Research grant awarded by the Humanities Center at WSU, 1995.

Ruth S. Bowman award for Outstanding Graduate Student, given by the Department of Speech Communication, University of Illinois, 1994

Karl R. Wallace Award for Distinguished Scholarship by a Graduate Student, Department of Speech Communication, University of Illinois, 1993

Graduate Summer Fellowships, University of Illinois, 1991, 1992

Fellowship, Department of Speech Communication, University of Illinois, 1987

TEACHING

Syllabi for courses taught at the University of Kansas are available online at <http://www.people.ku.edu/~nbaym/> (click on "Teaching")

Graduate Courses Taught

Communication Technology and Personal Relationships (KU)
Internet Studies (KU)
Qualitative Research Methods (KU)
Ethnography of Communication (KU)
Computer-Mediated Communication (WSU)
Theories of Interpersonal Communication (WSU)
Discourse Analysis (WSU)
Content and Discourse Analysis (WSU)
Introduction to M.A. Study (WSU)

Combined Graduate/Undergraduate Courses Taught

Nonverbal Communication (KU, WSU)
Interviewing (WSU)
Interpersonal Communication Processes (UIUC)

Undergraduate Courses Taught

Communication on the Internet (KU)
Interpersonal Communication (KU, WSU, UIUC)
Introduction to Communication Studies (KU)
Junior Honors Seminar in Interpersonal Communication (UIUC). I taught two different seminars under this course designation:
 (A) Children, Communication, and Culture
 (B) Communication and Emotion
Verbal Communication (UIUC)
Public Speaking (UIUC)

Chair Person on Examinations and Theses (Completed)

LaChrystal Ricke, Ph.D., KU, Dissertation: *Technology, Political Debates and Civic Engagement* (2008)

Andrew Ledbetter, Ph.D. KU, Departmental Honors, Dissertation: *Measuring Online Communication Attitude* (2007)

Taleyna Morris, Ph.D, KU, Dissertation: *Amazing Grace in Cyberspace* (2007)

Debra Gorney, Ph.D., WSU (1999)

Ryan Milner, M.A., KU, Departmental Honors, Thesis: *Fallout Fans: Negotiations over Text Integrity in the Age of the Active Audience.* (2008)

Kiley Larson, M.A., KU, Departmental Honors, Thesis: *Rural Kansans' Perceptions of the Internet.* (2007)

Sunny Lee, M.A., KU, Thesis: *Can We Call It A Culture? Comparing N-Generation's Mobile Phone Use in the U.S. and Korea.* (2007)

Kara Meusch, M.A., KU, Thesis: *The Communicative Functions of Tattoos* (2004)

Andrew Ledbetter, M.A., KU, Thesis: *Social Support and Email* (2004)

Oluwafemi Morohunfola, Undergraduate Honors, KU (2007)

Jacqueline Bates, Undergraduate Honors, KU (2004)

Sara Magariel, Undergraduate Honors, KU (2004)

Kiley Larson, Undergraduate Honors, KU (2003)

Teaching Awards and Honors

Kemper Teaching Fellow, awarded by the University of Kansas, 2005.

Excellence in Teaching Award, given by the Center for Teaching Excellence, University of Kansas, 2004.

Grant from the Center for East Asian Studies to incorporate an East Asian Component into the "Nonverbal Communication" course, 2000.

Excellence in Teaching Award, given by the College of Fine, Performing and Communication Arts, Wayne State University, 1997

Outstanding Teaching Assistant Award, given by the College of Liberal Arts and Sciences, University of Illinois, 1991

Marie Nichols Award for Outstanding Undergraduate Teaching, given by the Department of Speech Communication, University of Illinois, 1991

Outstanding Teaching Assistant Award, given by the Lambda Pi Eta chapter at the Department of Speech Communication, University of Illinois, 1991

UIUC Office of Instructional Resources designation among Teachers Rated as Excellent by Their Students 1988, 1989, 1990, 1991, 1992, 1994

SERVICE**Association Service**

2008 Conference Organizing Committee, *Association of Internet Researchers*, 2007-2008.

President, *Association of Internet Researchers*, 2003-2005.

Vice President, *Association of Internet Researchers*. 1999-2003.

Executive Committee Member, *Association of Internet Researchers*, 1999-2007

Doctoral Colloquium Organizer, *Association of Internet Researchers*, 2007, Vancouver.

Submission Reviewer. German Online Research Association Conference, 2007.

Conference Coordinator, *Internet Research 1.0: The State of the Interdiscipline*, First Annual Conference of the Association of Internet Researchers. Lawrence, Kansas, September, 2000.

Editorial Service

Associate Editor:

The Information Society: An International Journal (1997-present)

Editorial Board:

Journal of Communication (2001-present)

New Media and Society (1997-present)

Critical Studies in Media Communication (2001-2004; 2006-present)

Journal of Computer-Mediated Communication (2004-present)

Sociological Compass (2006 – present)

Research on Language and Social Interaction (2000-2009), *Communication Yearbook* (2004 - 2007), *Communication Education* (1996-1999)

Advisory Board:

Journal of Virtual Worlds (2008 - present)

Journal of Transformative Works (2007 – present)

Manuscript Reviewer:

Human Communication Research, *Sex Roles*, *Journal of Computer-Mediated Communication*, *Critical Studies in Mass Communication*, *Research on Language and Social Interaction*, *The Sociological Quarterly*, *Journal of Broadcasting and Electronic Media*, *Political Communication*, *Journal of Online Behavior*, *Sage Publications*, *MIT Press*, *Cambridge University Press*, *Blackwell Press*, *Peter Lang Press*, *Journal of the American Society for Information Science*, *Stanford Center for Study of Language and Information*, *Free Speech Yearbook*, *Michigan Association of Speech Communication*

Reviewer, Israel Science Foundation, 2009.

Reviewer, Open Programme of the Dutch Social Science Research Council, Netherlands Organisation for Scientific Research (NWO), 2004

Reviewer, Division of Preservation and Access, National Endowment for the Humanities, 2004.

Review Panelist for the National Science Foundation Digital Libraries Initiative, Phase II. 1999.

Review Panelist for the United States National Telecommunications Information Infrastructure Administration (Commerce Department) Educational Infrastructure Demonstration Grants, 1996.

Other Disciplinary Service

External Opponent, Ph.D. examination, Department of Media and Communication, University of Oslo, Norway. 2007.

External Advisor, Department of Communication, University of Southern California, 2006: Symposium on how to define and structure MA program in Online Community.

External Reviewer, Department of Communication, University of Illinois at Chicago, 2005

Promotion and Tenure Reviewer (2003 – present): Department of Communication, University of Utah; Department of Psychology, University of North Carolina Charlotte; Department of Communication, University of Louisville; Department of Communication, University of Washington; Department of Communication, University of Haifa, Israel; Department of Sociology, State University of New York-Purchase; Department of Communication, Purdue University.

Departmental Service at University of Kansas

Chair, Search Committee, 2007-2008; 2003-2004

Undergraduate Coordinator, 2002-2006. In 2006, the Department received the College's Departmental Excellence in Advising Award.

Member, Search Committee, 2004/5, 2006/7

Chair, Awards Committee, 2000-2001

Member, Grievance Committee 1999-2000

College Service at University of Kansas

Member, College Committee on Promotion & Tenure, 2008-2010

Member, General Education Taskforce, 2006-2007

Member, Associate Dean of Undergraduate Services Search Committee, 2004-2005

Chair, Advisor for Communication Studies/Psychology Search Committee, 2005

Chair, College Undergraduate Services and Advising Committee (CUSA), 2003-2004

Member, College Undergraduate Services and Advising Committee (CUSA), 2001-2003

Chair, Degree Requirements Subcommittee, College Undergraduate Services and Advising Committee (CUSA), 2002-2003

University Service at University of Kansas

Member, Wolfe Family Teaching Award committee, 2006-present

Member, Research and Scholarship Committee charged with determining 10-Year research vision for KU. 2004-2005

Member, KU ScholarWorks (digital library) Advisory Board (KU Libraries), 2004-present

Member, Faculty Advisory Research Group, Integrated Marketing Initiative, 2003-2004

Member, Faculty Council, 2001-2003

Member, University governance committee on Academic Computing and Technology, 2001-2003

Member, Digital Libraries Advisory Group (Office of the Vice Chancellor for Information Services) 1999-present

Member, Task Force on the Formation of a New School of Information Sciences and Technology at KU, 2000.